ROANE STATE COMMUNITY COLLEGE ENROLLED STUDENT SURVEY FINAL RESULTS 1997

The following report compares the distribution of Roane State Community College (RSCC) student responses to overall responses for students attending 2-year TBR schools. RSCC percentages appear to the left of the state percentages (ex. 52.1/49.8). This information is provided in a format that is very similar to that of the actual student surveys.

Very			Very
Dissatisfied	Dissatisfied	Satisfied	Satisfied
5.4/3.0	2.1/4.0	56.8/62.4	34.7/30.2
Definitely	Probably	Probably	Definitely
No	No	Yes	Yes
11.5/11.5	17.7/21.3	45.0/45.0	25.3/21.7
4.9/3.9	6.8/10.7	44.8/45.7	42.0/38.5
Poor	Fair	Good	Excellent
1.6/1.3	10.6/14.7	59.9/59.5	27.6/24.3
4.0/5.1	18.6/25.6	53.0/51.1	24.1/17.9
9.2/8.0	29.9/31.4	48.6/48.5	12.2/11.5
1.9/1.4	9.7/15.2	60.9/62.4	26.7/20.7
Never	Seldom	Occasionally	Often
13.0/10.7	30.6/22.0	37.7/40.8	18.4/26.1
10.0/15.5	26.7/23.8	38.2/38.9	24.5/21.3
1.7/6.6	9.0/8.8	22.4/28.6	65.8/55.4
1.9/7.5	14.9/14.7	41.0/39.2	41.3/38.2
1.2/2.5	6.4/7.3	25.7/26.1	65.1/63.5
1.6/1.9	12.2/10.8	41.5/42.2	43.8/44.7
3.8/5.1	14.1/11.3	29.3/28.5	51.9/54.4
2.4/4.7	20.5/20.4	49.0/44.9	27.3/29.5
None	One	Two	Three or More
10.2/18.7	18.8/24.6	29.3/30.3	41.1/26.0
	Dissatisfied 5.4/3.0 Definitely No 11.5/11.5 4.9/3.9 Poor 1.6/1.3 4.0/5.1 9.2/8.0 1.9/1.4 Never 13.0/10.7 10.0/15.5 1.7/6.6 1.9/7.5 1.2/2.5 1.6/1.9 3.8/5.1 2.4/4.7	Dissatisfied Dissatisfied 5.4/3.0 2.1/4.0 Definitely No No No 11.5/11.5 Probably No No 11.5/11.5 4.9/3.9 6.8/10.7 Poor Fair 1.6/1.3 10.6/14.7 4.0/5.1 18.6/25.6 9.2/8.0 29.9/31.4 1.9/1.4 9.7/15.2 Never Seldom 13.0/10.7 30.6/22.0 10.0/15.5 26.7/23.8 1.7/6.6 9.0/8.8 1.9/7.5 14.9/14.7 1.2/2.5 6.4/7.3 1.6/1.9 12.2/10.8 3.8/5.1 14.1/11.3 2.4/4.7 20.5/20.4 None One	Dissatisfied Dissatisfied Satisfied 5.4/3.0 2.1/4.0 56.8/62.4 Definitely No No Yes Probably Probably Yes 11.5/11.5 17.7/21.3 45.0/45.0 4.9/3.9 6.8/10.7 44.8/45.7 Poor Fair Good 1.6/1.3 10.6/14.7 59.9/59.5 4.0/5.1 18.6/25.6 53.0/51.1 9.2/8.0 29.9/31.4 48.6/48.5 1.9/1.4 9.7/15.2 60.9/62.4 Never Seldom Occasionally 0.0/15.5 26.7/23.8 38.2/38.9 1.7/6.6 9.0/8.8 22.4/28.6 1.9/7.5 14.9/14.7 41.0/39.2 1.2/2.5 6.4/7.3 25.7/26.1 1.6/1.9 12.2/10.8 41.5/42.2 3.8/5.1 14.1/11.3 29.3/28.5 2.4/4.7 20.5/20.4 49.0/44.9

ROANE STATE COMMUNITY COLLEGE ENROLLED STUDENT SURVEY FINAL RESULTS 1997

Here are a few questions about campus programs and services. Please indicate how frequently you use each service and indicate the quality of the service you receive. (Be careful of the numbering of these questions—they go from left to right.)

	How often do you use this service?					Rate the quality of service you receive.					
	Question Number	Never	Seldom	Occasion- ally	Often	Question Number	Not Applicable	Poor	Fair	Good	Excellent
Library	(17)	16.5/ 12.1	29.7/ 22.0	35.4/ 37.6	18.2/ 27.9	(18)	20.1/ 14.2	6.3/4.8	19.3/19.0	38.5/41.1	15.3/19.8
Career Placement Services	(19)	57.5/ 63.3	26.6/ 20.5	11.1/ 11.5	4.7/3.5	(20)	56.3/62.0	4.9/4.0	15.8/12.9	17.7/14.2	5.0/4.9
Campus Bookstore	(21)	2.8/3.9	29.3/ 25.9	45.3/ 42.9	21.2/ 26.6	(22)	3.0/3.4	13.2/9.5	31.1/27.7	37.5/41.5	14.9/17.2

Here are more campus services. Please indicate how clear the procedures were in these offices and indicate the quality of service you receive.

	How clear are the procedures?					Rate the quality of service you receive.					
	Question Number	Did not use	Very Confusing	Somewhat Confusing	Clear	Question Number	Not applicable	Poor	Fair	Good	Excellent
Admissions	(23)	5.2/3.7	3.1/6.3	29.0/31.1	62.0/ 58.1	(24)	4.5/3.5	3.8/5.8	23.4/25.1	52.3/47.2	15.6/17.5
Registration	(25)	2.8/2.1	4.0/8.5	27.4/31.5	64.4/ 57.0	(26)	3.0/2.3	3.6/7.3	23.6/24.6	49.1/45.3	20.3/19.7
Financial Aid	(27)	29.5/ 36.9	10.9/10.9	24.5/21.9	34.0/ 28.9	(28)	28.8/36.4	5.9/8.1	18.9/15.0	28.5/23.3	17.4/15.7
Campus Security	(29)	57.3/ 45.4	2.4/5.7	7.8/10.5	31.4/ 36.9	(30)	55.4/44.7	3.5/6.9	10.9/12.1	18.9/22.2	10.8/12.5
Counseling Services	(31)	48.3/ 51.2	4.0/5.2	12.7/11.9	34.5/ 30.2	(32)	46.9/50.5	5.6/5.1	11.5/10.9	22.9/19.2	13.0/12.6

In answering the questions in this section, please think of your overall experience at RSCC. Please indicate the degree to which your education at RSCC has added to your skills in each of the following areas.	Very Little	Somewhat	Very Much
(33) Practical skills necessary to obtain employment in your field	15.3/13.7	49.5/43.7	33.2/41.8
(34) Getting along with people of different races and ethnic groups	27.4/18.5	35.2/38.7	35.4/42.0
(35) Ability to grow and learn as a person	5.2/5.7	35.4/35.8	57.6/57.7
(36) Ability to lead or guide others	14.2/15.1	48.3/48.7	36.3/35.4
(37) Ability to adjust to new job demands	16.1/15.3	47.6/42.7	34.5/41.3
(38) Self-confidence in expressing your ideas	8.5/10.2	44.6/43.1	45.7/45.9
(39) Appreciation of different cultures	20.1/20.2	41.3/42.0	36.5/36.8
(40) Planning and carrying out projects	10.2/9.6	43.2/43.6	44.8/46.0
(41) Speaking effectively	9.0/13.5	43.2/43.8	46.5/41.9
(42) Writing effectively	4.5/8.5	38.0/39.6	56.3/51.2
(43) Understanding written information	6.6/7.7	43.6/41.4	48.3/50.2
(44) Understanding graphic information	15.6/16.3	49.7/45.1	33.2/37.3
(45) Learning on your own	6.3/6.9	38.2/35.9	53.8/56.1
(46) Defining and solving problems	8.2/8.1	46.5/44.8	43.9/45.9
(47) Working cooperatively in a group	6.8/9.6	32.8/35.7	58.3/53.3
(48) Ability to understand mathematical concepts	14.6/16.0	39.8/40.1	43.9/42.5
(49) Understanding global environmental concerns	31.8/34.2	41.5/40.2	25.0/24.1
(50) Understanding and appreciating the arts	24.8/33.2	42.5/37.8	30.9/27.5
(51) Understanding and applying scientific principles and methods	22.0/27.3	43.8/41.5	32.5/29.7
(52) Understanding different philosophies and cultures	21.2/27.1	46.2/43.6	30.7/27.9
(53) Ability to use mathematics in everyday life	19.8/19.5	38.5/39.1	38.9/39.6

ROANE STATE COMMUNITY COLLEGE ENROLLED STUDENT SURVEY FINAL RESULTS 1997

SPECIFIC QUESTIONS RELATED TO THE MAJOR

In this section we will ask questions about your major area. If for any reason you have not yet declared a major, skip to question (67)

What is your major? (Please write in this blank)

Thinking about your major, please rate the quality of each item and its importance to you.	Poor	Fair	Good	Excellent	Not Applicable
(54) Availability of your major advisor	12.5/8.4	11.5/13.8	27.3/31.4	23.6/27.4	20.0/11.4
(55) Willingness of your major advisor to help	6.6/6.0	10.6/12.1	26.6/28.1	28.6/33.5	23.1/12.7
(56) Clarity of degree requirements in the major	4.9/5.4	17.4/13.3	38.7/37.2	28.1/31.5	5.0/5.0
(57) Clarity of objectives for courses in the major	3.8/4.4	13.9/13.6	42.5/39.6	28.0/29.8	5.6/4.9
(58) Opportunities for formal student evaluation of instruction	6.1/5.5	16.1/16.3	39.9/38.8	21.0/23.1	10.2/8.5
(59) Availability of faculty to help students outside of class	4.2/4.5	11.6/14.7	39.8/36.0	31.9/31.0	6.3/6.0
(60) Availability of faculty to talk informally	3.1/3.7	12.3/14.5	38.9/37.4	34.0/31.6	5.2/5.1
(61) Quality of courses in preparing you for employment	3.0/3.6	14.6/13.7	43.1/40.0	25.3/29.1	7.5/6.0
(62) Quality of instruction in the major	2.4/3.2	11.6/12.3	40.5/37.8	29.9/32.2	8.9/6.9
(63) Opportunity to apply what was learned in the classroom	4.2/3.0	13.9/13.2	46.0/40.6	23.6/30.2	7.5/5.4
(64) Practicum/internship/co-op experience in the major	10.4/7.7	15.1/12.4	19.6/23.7	9.5/15.5	38.7/32.5
(65) Opportunities to express ideas in writing in the major	5.2/5.7	20.1/15.6	34.2/34.2	16.5/19.8	16.8/16.8

	Definitely Not	Probably Not	Probably Yes	Definitely Yes
(66) If you could choose your major again, would you choose the same major?	3.5/2.7	11.1/9.7	37.2/36.6	40.3/42.0
Thinking of your own experience at this college, to what extent do you feel that each of the following is emphasized?	Not at all	Very Little	Somewhat	Very Much
(67) Emphasis on being critical, evaluative, and analytical	2.1/2.2	11.5/17.1	59.4/62.9	26.2/16.5
(68) Emphasis on the development of vocational and occupational competence	3.8/2.6	21.0/18.9	55.0/60.0	19.4/17.3
(69) Emphasis on the personal relevance and practical value of your courses	3.3/3.0	13.5/16.3	52.4/60.1	30.0/19.4

Some of the items above were provided with the kind permission of Dr. Robert Pace; others with the permission of American College Testing.

ROANE STATE COMMUNITY COLLEGE ENROLLED STUDENT SURVEY FINAL RESULTS 1997

ENROLLED STUDENT SURVEYS ADDITIONAL ITEMS FOR 2-YEAR SCHOOLS

(70) What is your gender?								
	1 – Female	60.6/59.0	2 – Male	38.0/38.3				
(71) How old were you when you first began at RSCC?								
	1 – Under 22 3 – 25 to 30 5 – 46 and over	78.1/59.9 6.8/12.0 0.7/2.1	2 – 22 to 24 4 – 31 to 45	6.3/9.7 6.9/14.3				
(72) Ho	w old are you now	7?						
	1 – Under 22 3 – 25 to 30 5 – 46 or over	68.2/47.4 11.8/15.5 1.9/3.6	2 – 22 to 24 4 – 31 to 45	9.4/13.6 7.6/17.7				
(73) Wł	nat is your race/eth	nnic group?						
	1 - Oriental or Post3 - African/Ame5 - Caucasian	1.9/2.1	2 – Native American 2.8/3.8 4 – Hispanic, Non-Black 1.2/1.8					
(74) For		you a part-time or full-time						
	1 – Part-time, day	y 7.3/12.9	2 – Full-time, da	y 71.7/64.2				
	3 – Part-time, eve		4 – Full-time, ev					
	· · · · · · · · · · · · · · · · · · ·	8.7/15.6		9.7/4.7				
(75) Do	you work while a	ttending RSCC?						
	1 – No			25.9/20.1				
	2 – Yes, primaril			6.8/5.2				
	3 – Yes, primaril	y off campus		65.8/72.4				
(76) If y	ou work while att	ending RSCC, about how r	nany hours each w	eek do you work?				
	1 – Fewer than 1		2 – 10 to 19 hour					
	3 – 20 to 35 hour	8.3/4.7 ss 29.3/30.5	16.7/13.6 4 – 35 or more hours 21.4/30.4					
	5 – I do not work			21.1/30.1				
(77) How many credit hours have you earned at RSCC (not counting this term)?								
	1 – Fewer than 12	2	2 – 12 to 24 hours					
		14.8/26.0	35.1/31.6					
	3 - 25 to 48 hour	~	4-49 or more he					
		24.1/21.6		24.5/17.8				